

Sydney Town Hall

Conditions of entry

The following conditions of entry apply to all persons attending Sydney Town Hall.

Each event at Sydney Town Hall may have specific conditions of entry, depending on the nature of the actual event or activity. These requirements will be clearly displayed at the entrance to the venue and on the ticket or invitation. These conditions should also be read in conjunction with the conditions of entry appearing on any ticket or invitation for Sydney Town Hall.

General conditions of entry

- The City of Sydney reserves the right to scan patrons and the bags of all persons who enter or exit the building. This may include the use of people and package scanning equipment, and bag searches, requiring touching the outside of the bag, and/or seeking assistance of the bag owner to remove items from the bag.
- Patrons who cause a disturbance, or refuse to comply with requests made by City of Sydney staff or their agents will be denied entry or asked to leave Sydney Town Hall.
- A person must not attempt to conceal their identity, either at the point of entry or while inside the venue. The City of Sydney will respect cultural differences and medical conditions, but reserves the right to either refuse entry or remove anyone who covers their face with a scarf, balaclava, mask, helmet, etc.
- Persons wearing or otherwise displaying inappropriate or unauthorised commercial, political, religious or other offensive images, logos etc. may be denied entry into the Sydney Town Hall or asked to remove such items prior to entering the venue.
- The City of Sydney reserves right to require any bag, container or item of dimensions than 35cm in height, 20cm in width and 30cm in length (i.e. too large to be stored under a single seat), be inspected and checked in for the duration of the event.
- Any person who attempts to enter Sydney Town Hall after being asked to leave will be reported to police.
- Pass-outs will not be issued.
- Smoking on the premises is only permitted in outside designated smoking areas.
- Persons wishing to bring personal items into Sydney Town Hall are to do so at their own risk. The City of Sydney will not be held responsible for any damages to, loss or theft of a person's personal property.
- Persons under the age of 12 must be under the direct supervision of an adult at all times. City of Sydney reserves the right to refuse entry to, or to remove from, the Venue or to refer to the police any persons under the age of 12 who are without adult supervision.
- Umbrellas may be brought into the Sydney Town Hall but for the comfort of others should not be put up.
- Persons are to follow the instructions of City of Sydney and agency staff in regards to the placement of strollers and prams in the venue. Strollers may be required to be stored in cloakrooms or placed in designated areas.
- For the safety and security of patrons and other building occupants, closed circuit television cameras are in use and recorded at this venue.
- Individuals found to be engaging in unauthorised promotional or commercial activities in to the Sydney Town Hall will be requested to immediately cease such activity.

Refusal of Entry

For the comfort, safety and enjoyment of all patrons, the City of Sydney reserves the right to:

- Refuse entry to any persons deemed to be intoxicated and / or disorderly;
- Refuse entry to any unauthorised persons, i.e. non-invited guest or patrons without a ticket.
- Refuse entry of items which have the potential to cause injury or public nuisance (i.e. large flags / banners, musical instruments etc).

Restricted/Prohibited Items

The following restricted/prohibited items are not permitted to be brought into Sydney Town Hall:

- Glass or cans;
- Alcoholic beverages;
- Flares, fireworks, weapons, explosives or smoke bombs;
- Laser pointers;
- Knives or other dangerous weapons;
- Cameras and recording devices (for commercial purposes) including tripods;
- Oversized banners and flags. Specific conditions may apply for some events regarding the entry of flagpoles, flags, and banners;
- Whistles, hooters and horns. Specific conditions may apply for some events regarding the entry of musical instruments including drums;
- Streamers, confetti or shredded paper;
- Scooters, roller skates, skateboards and bicycles

This list of Prohibited Items are subject to change without notice, based on specific event requirements at the discretion of the City of Sydney.